





User Manual

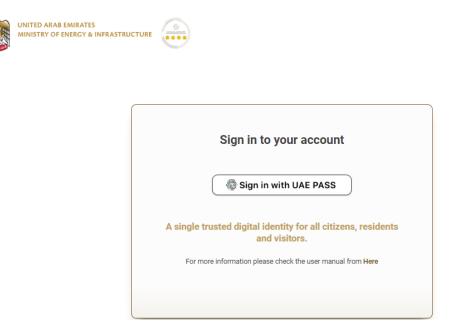
Postponing or Reducing Housing Assistance Instalment

V 2.1 2024

- 1. Open MOEI website: <u>https://www.moei.gov.ae/</u>
- 2. From the home page, go to "Services".
- 3. Select "Zayed Housing Program", then "Housing Services", then "Postponing or Reducing Housing Assistance Instalment", you can view the service Info or start the service immediately.

UNITED ARAB EMIRATES MINISTRY OF ENERGY & II	NFRASTRU						8	φQ	🛞 🌐 Languages
About Ministry Service	s Kno	wledge Center	Media Center	Open Data	Digital Participa	ation Conta	ct Us Ask M	OEI	
Home > Services									
			s	ervic	es				
Services		Search by a ser	vice keyword		Ŷ	Requ	Jest Status 🥝	;	My Favourites
		🔓 Manzali	Bundle	ြှ E-Se	rvices Help	Proact	tive services		ne Added value
(B) Most used services		Zayed Hou	sing Services		Zayed Housing S	ervices	Zayeo	l Housir	ig Services
All Services Zayed Housing Program	^	Postponing or reducing housing assistance instalment			Reconsideration for Housing Assistance Decision			Request for an emergency visit to the residence	
Housing Services Consultants Services	(11) (2)								
🗔 Land Transport	~	Zayed Housing Servic		Zayed Housing Services		Zayeo	Zayed Housing Services		
Aaritime Transport	~ ~	Request of Individual Housing Initial Handover			Request to issue To Whom It May Concern Certificate for Housing Services			Residential Assistance Cancellation Request	
Geological Services	~								
Inquiry Services Petroleum Products Trading	~	Previous	2 of 3 Next ≯					Tot	al number of items : 13

4. Then it will redirect you to the Login page, you can login by using UAE PASS.

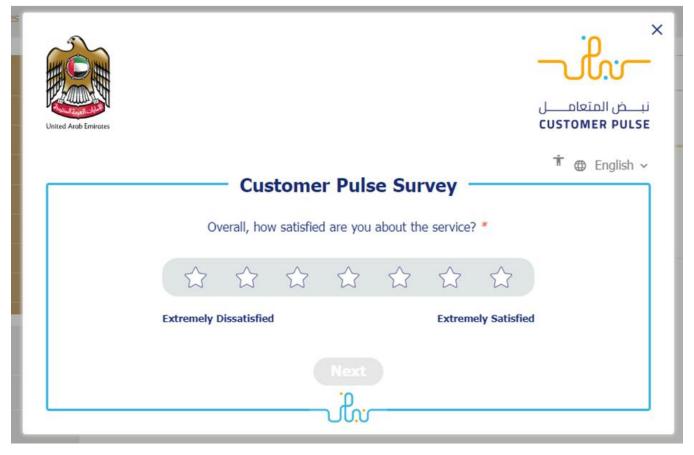


•	Service User (Guide (pdf 0.56 MB) ৬						
	Application Deta	ils						
	Name		App No					
-	Emirate		Region					
	Mobile No		Phone No					
	E-mail ID		POBox No					
	Old Salary		Emirates ID					
	Fill The Request Form							
	Application Type *		New Salary *					
	Reducing Housing A	ssistance Instalment Request	•					
	No Of Family Membe	2FS *						
	0							
	Appeal Details *							
	Enter the details							
	Attach The Docu	ments						
	Updated Salary Certi	ficate *						
		Select or drag and drop files here (jpgjpeg.png.bmp.gif.pdf) extensions are allowed with maximum 4 file(s) and up to 5 MB of size.						
	Others							
	Select or drag ar (jpg.jpeg.png.bmp.g	E						

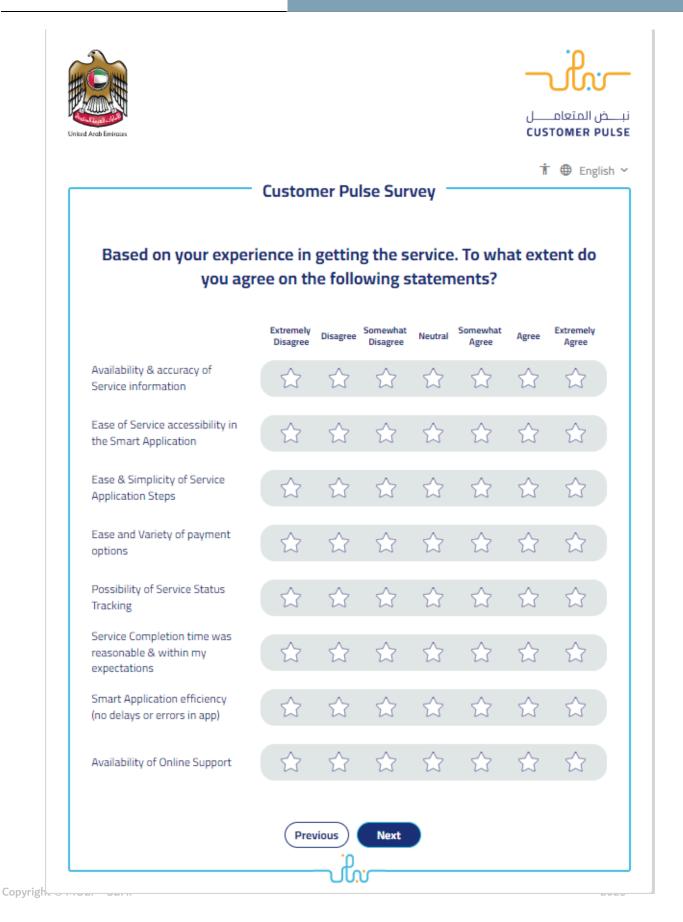
5. Fill the information in the form and submit the request.

When the request is submitted, you will receive email and SMS .

6. Fill the satisfaction survey about the eService, when the following pop-up shows up:



Zayed Housing Programme



United Arab Emirates		نبــــض المتعامــــل customer pulse
	Customer Pulse Survey	🕇 🕀 English ~
	Is there anything else you would like to share with us?	
	Please select	
	2000 characters lefts	
	Kindly provide your mobile number or Email for follow up	
	Previous Submit	